

# Dedicated Hosting

The best of all worlds.  
Build your server to deliver  
just what you want.

Our dedicated hosting provides you with a virtual dedicated server (VDS) with dedicated resources to enable you to get the most from your business running in the cloud. VDS allows you to select a solution based around our common use technology bundles or you can build your own VDS.

- Only pay for what you use with no long term contracts.
- High availability, your server is in the cloud.
- Dedicated CPU and RAM.
- 24/7 base support and optional server management.

# Dedicated Hosting Benefits

## Efficient and knowledgeable support

VDS users have access to our team of dedicated business support consultants. These people are highly trained and dedicated to helping ensure your VDS is running. Please note that VDS Support stops at the virtual machine layer. If optional management is selected then support stops at the predefined application support level (database, web server, but not your application running on them).

## It needs to be ready for me to use quickly

Once you have confirmed the VDS you would like, we immediately start to provision it.

## It needs to be easy for me to select

We have designed several common use VDSs which will meet most of the needs of users looking for a VDS.

## It is my server with my resources and I control access

With a VDS you effectively have complete server autonomy with dedicated resources that you control access to. You have a dedicated CPU, memory, disk space and IP addresses.

## I control what software I run on my server

We allow you to install any software you want onto your VDS.

## I do not want to worry about other people or servers

Each VDS is a separate virtual computer running on our VDS platform. This gives you the certainty that you have specific resources which no one else has access to.

## I want help to apply software and security updates

We make sure that security and other updates are delivered to your VDS software (for both operating system and other software) in a timely manner.

## Management of my server

If you would like assistance with the management of your server we have dedicated staff available to help you.

## Backups of my server

Our support team can help you set up backups for your business critical VDS. You will be able to restore your entire VDS from any point within the past 2 weeks or restore individual files from the past 7 days.

# Technical Information

## Virtual dedicated plans

Grow your server as demand increases. Instantly upgrade your plan at any time through the control panel.

	VDS 1	VDS 2	VDS 3	VDS 4
vCPU Cores	1	2	2	4
Dedicated RAM	1,024 MB	4,096 MB	8,192 MB	16,384 MB
Traffic	100 GB	1000 GB	2000 GB	Unlimited!

## Storage space

Instantly upgrade your storage at any time through the control panel.

SAN Disk Space	
40 GB	✓ Optional
100 GB	✓ Optional
200 GB	✓ Optional
400 GB	✓ Optional

## Standard features

Networking	
IP addresses	1 IP v4 address included. Additional IP addresses available.
Data transfer rate	Burstable to 100 Mbps
Features	
User root access/reboot	✓
24x7 network monitoring	✓
24x7 hardware monitoring	✓
Automatic security updates	✓

## Operating system

### Linux

CentOS 5 Free!

### Windows

Windows Server 2008 R2 Web Edition 64-bit ✓ Optional

Windows Server 2008 R2 Standard 64-bit ✓ Optional

Windows Server 2008 R2 Enterprise 64-bit ✓ Optional

## Control panel

### cPanel (for Linux OS)

cPanel Unlimited Domains ✓ Optional

### Options

Fantastico Deluxe ✓ Optional

RV Sitebuilder Pro ✓ Optional

### Plesk Panel (for Linux or Windows OS)

Parallels Plesk Panel 10 Free! (requires purchase of domain lease)

### Domain Lease

10 domains ✓ Optional

100 domains ✓ Optional

Unlimited domains ✓ Optional

### Additional Features

PleskSiteBuilder 4 ✓ Optional

Plesk Services Cluster ✓ Optional

Plesk Reloaded Power ✓ Optional

## Managed services

Server management	✓	Optional
System backups	✓	Optional (requires Server Management)
My SQL Backup Plugin	✓	Optional (requires System Backups)

## WHMCS

WHMCS Licensing	✓	Optional
-----------------	---	----------